

When did you last visit a healthcare provider (such as a physician, nurse, etc.) in an office, clinic, or emergency setting?

	TOTAL
	=====
Unweighted Base:	1019
Base: Total Respondents	1019
In the past year	812 79.7%
Two to five years ago	122 12.0%
More than five years ago	46 4.6%
Never	12 1.1%
Not sure	22 2.2%
SKIPPED ON WEB	3 0.3%
REFUSED	2 0.2%

Do you, or does someone else on your behalf, ever research any of the following types of information about a healthcare provider before making an appointment?

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Professional qualifications	375 40.2%
Practice details	493 52.7%
Reviews or recommendations	466 49.9%
Provider's personal characteristics	270 28.9%
Have not done research before making an appointment	304 32.6%
DON'T KNOW	9 1.0%
SKIPPED ON WEB	6 0.6%
REFUSED	1 0.1%

When choosing a primary care physician, do you prefer that the provider be similar to you on the following characteristics, or does it not matter?

Top Box Summary

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Gender	189 20.3%
Sexual orientation	103 11.1%
Race	50 5.3%
Ethnicity/ national origin	77 8.2%
Religion	61 6.5%
Political views	60 6.4%

Bottom Box Summary

Gender	739 79.1%
Sexual orientation	829 88.7%
Race	878 94.0%
Ethnicity/ national origin	853 91.3%
Religion	868 92.9%
Political views	869 93.0%

When choosing a primary care physician, do you prefer that the provider be similar to you on the following characteristics, or does it not matter?

Gender

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	189 20.3%
Does not matter	739 79.1%
DON'T KNOW	2 0.2%
SKIPPED ON WEB	4 0.4%
REFUSED	- -

Sexual orientation

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	103 11.1%
Does not matter	829 88.7%
DON'T KNOW	- -
SKIPPED ON WEB	2 0.2%
REFUSED	- -

When choosing a primary care physician, do you prefer that the provider be similar to you on the following characteristics, or does it not matter?

Race

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	50 5.3%
Does not matter	878 94.0%
DON'T KNOW	2 0.2%
SKIPPED ON WEB	4 0.5%
REFUSED	- -

Ethnicity/national origin

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	77 8.2%
Does not matter	853 91.3%
DON'T KNOW	- -
SKIPPED ON WEB	2 0.3%
REFUSED	2 0.2%

When choosing a primary care physician, do you prefer that the provider be similar to you on the following characteristics, or does it not matter?

Religion

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	61 6.5%
Does not matter	868 92.9%
DON'T KNOW	- -
SKIPPED ON WEB	3 0.3%
REFUSED	2 0.2%

Political views

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Prefer same as mine	60 6.4%
Does not matter	869 93.0%
DON'T KNOW	- -
SKIPPED ON WEB	3 0.4%
REFUSED	2 0.2%

Would you avoid, or have you avoided, a healthcare provider in the past 5 years who is/has ...

	TOTAL	
	=====	
Unweighted Base:	947	
Base: Visted healthcare provider in last 5 years	934	
Very overweight	38 4.1%	
Very underweight	10 1.1%	
Male	29 3.1%	
Female	20 2.1%	
Transsexual/ transgender	59 6.3%	
Gay	47 5.0%	
Lesbian	35 3.8%	
Straight (that is, not gay or lesbian)	8 0.9%	
An accent that is difficult to understand	152 16.2%	
Young	29 3.1%	
Old	23 2.5%	
White/Caucasian	14 1.4%	
Black/African American	8 0.9%	
Asian	11 1.1%	
Hispanic	8 0.8%	
Native American/ American Indian	3 0.3%	
Mixed race	5 0.5%	

Would you avoid, or have you avoided, a healthcare provider in the past 5 years who is/has ...

	TOTAL
	=====
Base: Visted healthcare provider in last 5 years	934
Christian	9 0.9%
Jewish	7 0.7%
Muslim	31 3.3%
Hindu	25 2.7%
Buddhist	24 2.6%
None of the above	661 70.7%
DON'T KNOW	- -
SKIPPED ON WEB	12 1.3%
REFUSED	- -

In the past five years, have you changed to a different healthcare provider because of the provider's ...

	TOTAL	
	=====	
Unweighted Base:	947	
Base: Visted healthcare provider in last 5 years	934	
Gender	4	0.5%
Sexual orientation	1	0.1%
Race	4	0.4%
Ethnicity/ national origin	3	0.3%
Religion	1	0.1%
Age	7	0.7%
Weight	6	0.6%
Accent not being easy to understand	30	3.2%
Medical education not from U.S.	3	0.4%
Disability	3	0.4%
Smoking	9	1.0%
Political views	5	0.5%
Other	51	5.5%
Have not changed my healthcare provider for any of these reasons	756	80.9%
No answer	73	7.8%
DON'T KNOW	-	-
SKIPPED ON WEB	4	0.4%

In the past 5 years, has a healthcare provider ever made an offensive remark in your presence about your ...

	TOTAL
	=====
Unweighted Base:	947
Base: Visted healthcare provider in last 5 years	934
Gender	3 0.3%
Sexual orientation	6 0.6%
Race	5 0.5%
Ethnicity/ national origin	6 0.7%
Religion	14 1.5%
Age	14 1.5%
Weight	44 4.7%
Accent not being easy to understand	8 0.9%
Disability	11 1.2%
Smoking	30 3.2%
Political views	12 1.3%
Other	19 2.0%
No negative remarks have been made	781 83.6%
No answer	38 4.1%
DON'T KNOW	- -
SKIPPED ON WEB	9 1.0%
REFUSED	- -

How did you react to the offensive remark?

	TOTAL
	=====
Unweighted Base:	100
Base: Healthcare provider made offensive remark	106
Confronted the healthcare provider about the remark	16 15.1%
Reported it to the office manager or administrator	4 3.8%
Changed healthcare provider	28 26.0%
Planning to change healthcare provider	14 12.9%
Wrote a negative review of the healthcare provider online	12 11.0%
Filed a formal complaint with a regulatory authority or board, etc.	7 6.6%
Other	7 6.2%
Did nothing about it	45 42.0%
DON'T KNOW	1 0.7%

How did this experience affect you emotionally?

	TOTAL
	=====
Unweighted Base:	100
Base: Healthcare provider made offensive remark	106
It had a strong effect	38 35.6%
It had a moderate effect	34 32.2%
It had little or no effect	32 29.8%
DON'T KNOW	- -
SKIPPED ON WEB	- -
REFUSED	3 2.5%

What type(s) of health insurance do you have, if any?

	TOTAL	
	=====	
Unweighted Base:	973	
Base: Eligible Rs	968	(Note: "Eligible Rs" = Eligible Respondents)
Private health insurance through a current or former employer	445 46.0%	
Private health insurance or supplemental insurance paid directly by you or a family member	126 13.0%	
Private health insurance bought through the Affordable Care Act marketplace, also known as Obamacare	58 6.0%	
Medicare	281 29.0%	
Medicaid	140 14.5%	
Other type of government-sponsored health insurance (including VA)	48 5.0%	
Other type of health insurance	40 4.2%	
Do not have any health insurance	63 6.5%	
DON'T KNOW	3 0.3%	
SKIPPED ON WEB	3 0.3%	
REFUSED	3 0.3%	

Are you a parent of any children in the following age ranges?

	TOTAL	
	=====	
Unweighted Base:	973	
Base: Eligible Rs	968	
I have a child or children 17 years old or younger	296	30.5%
I have a child or children 18 years old or older	394	40.7%
I have no children	324	33.5%
DON'T KNOW	-	-
SKIPPED ON WEB	3	0.3%
REFUSED	-	-

Which type of area do you live in? (self-reported)

	TOTAL	
	=====	
Unweighted Base:	973	
Base: Eligible Rs	968	
Urban	280	28.9%
Suburban	372	38.5%
Exurban (farther out than suburbs, but more populated than rural)	91	9.4%
Rural	203	20.9%
DON'T KNOW	14	1.5%
SKIPPED ON WEB	7	0.8%
REFUSED	-	-

This next question is about sexual orientation. Which of the following best represents how you think of yourself?

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Gay/Lesbian	34 3.5%
Straight	872 90.1%
Bisexual	25 2.5%
Something else	5 0.6%
I don't know the answer	27 2.8%
DON'T KNOW	- -
SKIPPED ON WEB	1 0.1%
REFUSED	4 0.4%

When it comes to politics, do you usually think of yourself as...

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Extremely Liberal	53 5.5%
Liberal	150 15.5%
Slightly Liberal	87 9.0%
Moderate	240 24.8%
Slightly Conservative	89 9.2%
Conservative	132 13.6%
Extremely Conservative	49 5.1%
Haven't thought much about it	165 17.0%
DON'T KNOW	1 0.1%
SKIPPED ON WEB	1 0.1%
REFUSED	- -

When it comes to religion, do you consider yourself...

	TOTAL	
	=====	
Unweighted Base:	973	
Base: Eligible Rs	968	
Protestant	268	
(Baptist, Methodist, non-denominational, Lutheran, Presbyterian, Pentecostal, Episcopalian, Reformed, Church	27.7%	
Roman Catholic (Catholic)	190	19.6%
Mormon (Church of Jesus Christ of Latter-Day Saints/LDS)	14	1.5%
Orthodox (Greek, Russian, or other orthodox church)	5	0.5%
Jewish (Judaism)	21	2.1%
Muslim (Islam)	3	0.3%
Buddhist	14	1.5%
Hindu	10	1.0%
Atheist (do not believe in God)	68	7.0%
Agnostic (not sure if there is a God)	58	6.0%
Nothing in particular	91	9.4%
Just Christian	187	19.3%
Unitarian (Universalist)	8	0.8%
Something else - please specify:	24	2.5%

When it comes to religion, do you consider yourself (cont'd.)...

	TOTAL
	=====
Base: Eligible Rs	968
DON'T KNOW	2 0.2%
SKIPPED ON WEB	4 0.5%
REFUSED	1 0.1%

Survey interview mode (online or phone)

	TOTAL
	=====
Unweighted Base:	1019
Base: Eligible Rs	1019
Phone interview	239 23.5%
Web interview	780 76.5%

Device

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Desktop	329 33.9%
Phone interview (not online)	230 23.7%
Smartphone	368 38.1%
Tablet	41 4.2%
Unknown	* *

Respondent gender

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Male	463 47.8%
Female	505 52.2%
DON'T KNOW	- -

Age - 4 categories

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
18-29	207 21.4%
30-44	235 24.3%
45-59	249 25.8%
60+	277 28.6%
Under 18	- -

Combined Race/Ethnicity

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
White, non- Hispanic	624 64.5%
Black, non- Hispanic	117 12.1%
Other, non- Hispanic	10 1.0%
Hispanic	147 15.2%
2+ races, non- Hispanic	29 3.0%
Asian, non- Hispanic	40 4.1%

Education - 4 categories
Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
No HS diploma	102 10.6%
HS grad or equivalent	279 28.8%
Some college/AA	304 31.4%
BA+	283 29.2%

Marital status
Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Married	459 47.4%
Widowed	56 5.8%
Divorced	108 11.2%
Separated	17 1.7%
Never married	250 25.8%
Living with partner	78 8.0%

Current employment status

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Working as a paid employee	431 44.5%
Working self- employed	94 9.8%
Not working on temporary layoff from a job	6 0.6%
Not working looking for work	65 6.7%
Not working retired	194 20.1%
Not working disabled	91 9.4%
Not working other	86 8.9%
Dont know on phone	- -

Household income
Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
<\$30k (NET)	314 32.4%
Less than \$5,000	37 3.8%
\$5,000 to \$9,999	41 4.3%
\$10,000 to \$14,999	53 5.5%
\$15,000 to \$19,999	56 5.8%
\$20,000 to \$24,999	71 7.4%
\$25,000 to \$29,999	55 5.7%
\$30k-<\$60k (NET)	272 28.1%
\$30,000 to \$34,999	47 4.9%
\$35,000 to \$39,999	47 4.9%
\$40,000 to \$49,999	106 11.0%
\$50,000 to \$59,999	71 7.4%
\$60k-<\$100k (NET)	199 20.6%
\$60,000 to \$74,999	68 7.0%
\$75,000 to \$84,999	48 5.0%
\$85,000 to \$99,999	83 8.6%
\$100k+ (NET)	184 19.0%
\$100,000 to \$124,999	80 8.3%

Household income (cont'd.)

Base: Eligible R's

	TOTAL
	=====
Base: Eligible Rs	968
\$125,000 to \$149,999	38 4.0%
\$150,000 to \$174,999	11 1.1%
\$175,000 to \$199,999	14 1.4%
\$200,000 or more	41 4.2%

Region - 4 level

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Northeast	172 17.7%
Midwest	204 21.0%
South	363 37.5%
West	230 23.8%

Household internet access

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
Non-internet household	174 17.9%
Internet Household	794 82.1%

Household size (including children)

Base: Eligible R's

	TOTAL
	=====
Unweighted Base:	973
Base: Eligible Rs	968
1	175 18.1%
2	335 34.7%
3	177 18.3%
4	142 14.6%
5	72 7.4%
6	67 6.9%
Mean	2.8